



www.chelmsfordtraining.com

Apprenticeship

Level 2 Retail Skills

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Apprenticeships are increasingly recognised as the gold standard for work-based training. Already, more than 130,000 employers offer Apprenticeships.

Apprenticeships are the equivalent to 5 good GCSE passes. Apprentices work towards work-based learning qualifications such as an NVQ Level 2, Key Skills and, in some cases, a relevant knowledge-based qualification such as a BTEC. These provide the skills you need for your chosen career and allow entry to an Advanced Apprenticeship.

Introduction

The retail programme is designed for those working in a retail environment performing transactions with the public, customer service, merchandising and displays. It covers all aspects of retail environments from greengrocers to clothing.

Course Content

The NVQ Level 2 course will take approximately 9 to 12 months to complete. You must complete 1 mandatory unit:

- Working effectively in your retail team

The optional units will be tailored to match your working routine. The Retail Technical Certificate is designed to test your knowledge of retail and will be achieved by completion of a multiple choice online exam. Depending on GCSE results it may be necessary to complete Key Skills in Communication and Numeracy.



Qualification

Upon completion of the programme you will receive an NVQ (OCR certified) and Technical Certificate, along with Key Skills certificates (City & Guilds certified) if required.

Assessment

Continuous assessment during the course through workplace visits, assignments and examinations to achieve set targets. Your portfolio will be checked by an internal verifier and an external verifier.

Entry Requirements

Learners need to be working in a retail environment, carrying out duties in line with their role profile working for a minimum of 16 hours per week.



**If you would like further information contact:
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